## **Airport announcements**

There are four audio clips of announcements to passengers at an airport. Answer the questions about each clip on your own before listening to the next one.

Clip 1	
<b>1</b> .	What was the name of the airline?
<b>▶</b> 2.	What was the flight number?
<b>▶</b> 3.	Where was the flight going to?
<b>4</b> .	How clear and easy to understand was the announcement? Give reasons for your answer.
<b>5</b> .	How could the announcement have been improved?
Clip 2	?
<b>▶</b> 6.	What were the names of the passengers?
<b>▶</b> 7.	Where were they travelling to?
▶ 8.	What airline were they flying with?
<b>▶</b> 9.	When was the gate going to close?
▶10.	How clear and easy to understand was the announcement? Give reasons for your answer.

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<b>▶</b> 11.	How could the announcement have been improved?
Clip .	3
	What time was the flight due to arrive?
<b>▶</b> 13.	Why was it being diverted?
<b>▶</b> 14.	Where was it being diverted to?
<b>▶</b> 15.	How clear and easy to understand was the announcement? Give reasons for your answer.
<b>▶</b> 16.	How could the announcement have been improved?
Clip	4
<b>▶</b> 17.	Who has been found?
<b>▶</b> 18.	Where was she found?
<b>▶</b> 19.	Where was she travelling to?
<b>▶</b> 20.	How clear and easy to understand was the announcement? Give reasons for your answer.
<b>▶</b> 21.	How could the announcement have been improved?