



Travel – literacy and numeracy activities

This document contains additional contextualized activities to support English, maths and life skills. There are two versions of each task for ready differentiation. V1 is the standard version, v2 is the simplified version.

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I've lost my luggage!

Losing luggage at an airport can be a nightmare. Once you have told airport staff, you have to fill in a lost luggage form giving details of what you have lost.

Practise filling in a lost luggage form. You have lost three cases and one sports bag. After checking-in, you were asked to take your luggage to a separate x-ray machine. You did not see what happened to it after that and think that it was not put on the plane.

Luggage claim form

Name and initials:

Address:

Date of birth:

Telephone number:

Details of the luggage claim:

1. What is damaged/missing?

.....
.....
.....

2. Where and when were the object(s) found to be missing?

.....
.....
.....

3. How did the loss occur?

.....
.....
.....

4. Is there anything else in relation to this claim that we should be aware of?

.....
.....
.....

Signature

Date

I've lost my luggage!

Losing bags at an airport can be a nightmare. Once you have told airport staff, you have to fill in a form giving details of what you have lost.

Practise filling in a form. You have lost three cases and one sports bag. After checking-in, you were asked to take your bags to a separate x-ray machine. You did not see it after that and think that it was not put on the plane.

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Details of the luggage claim:

1. What is damaged/missing?

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2. Where and when were the object(s) found to be missing?

.....
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3. How did the loss occur?

.....
.....
.....

4. Is there anything else that we should be aware of?

.....
.....
.....

Signature Date

Joking aside

When checking-in at an airport, you are asked some standard but important questions about your luggage. High levels of security mean that inappropriate answers (even jokes) are treated very seriously.

Read the questions below and tick the answer you think is most appropriate for each one.

- ▶ 1. Did you pack your luggage yourself?
 - a) Yes.
 - b) Why?
 - c) I couldn't be bothered so got the cat to do it.

- ▶ 2. Has your luggage been anywhere else since you packed it?
 - a) It's been in the taxi, of course.
 - b) I don't know. It didn't send me a postcard.
 - c) No.

- ▶ 3. Has your luggage been left unattended at any time since you arrived at the airport?
 - a) No. I didn't want it to get lonely.
 - b) No.
 - c) Who's asking?

- ▶ 4. Has anyone asked you to take anything on board for them since you arrived at the airport?
 - a) No. They didn't like the look of me.
 - b) Who's asking?
 - c) No.



Joking aside

When you check in at an airport, you are asked some questions about your bags. High levels of security mean that silly answers (even jokes) are treated very seriously.

Read the questions below and tick the answer you think is best for each one.

- ▶ 1. Did you pack your bags yourself?
 - a) Yes.
 - b) Why?
 - c) I couldn't be bothered so got the cat to do it.

- ▶ 2. Have your bags been anywhere else since you packed it?
 - a) They've been in the taxi, of course.
 - b) I don't know. They didn't send me a postcard.
 - c) No.

- ▶ 3. Have your bags been left unattended at any time since you arrived at the airport?
 - a) No. I didn't want them to get lonely.
 - b) No.
 - c) Who's asking?

- ▶ 4. Has anyone asked you to take anything on board for them since you arrived at the airport?
 - a) No. They didn't like the look of me.
 - b) Who's asking?
 - c) No.



Bargain flights

Use this information about bargain flights to answer the questions below.

Flights to Barcelona departing 2 June, returning 5 June

Outbound leg

Carrier	Depart	Arrive	Cost
Ryanair	Liverpool 18.55	Girona* 22.10	£150.90 return
Easyjet	Liverpool 7.10	Barcelona 10.35	£176.98 return
Easyjet	Liverpool 17.35	Barcelona 21.00	£161.98 return
Monarch	Manchester 08.00	Barcelona 11.25	£234.40 return
British Airways	Birmingham 10.20	Barcelona 13.50	£241.00 return
Flybe	Coventry 17.45	Barcelona 21.05	£148.69 return

Return leg

Carrier	Depart	Arrive	Cost
Ryanair	Girona* 22.50	Liverpool 23.50	£150.90 return
Easyjet	Barcelona 11.10	Liverpool 12.45	£176.98 return
Easyjet	Barcelona 21.35	Liverpool 23.10	£161.98 return
Monarch	Barcelona 12.10	Manchester 13.40	£234.40 return
British Airways	Barcelona 14.30	Birmingham 16.10	£241.00 return
Flybe	Barcelona 21.45	Coventry 23.10	£148.69 return

*Girona is a 50-minute coach drive from Barcelona. Coach costs £30 return.

All flights must check in an hour before departure.

Journey time from Sam's home and workplace to:

Liverpool airport: 1 hour 30 minutes

Manchester airport: 1 hour 30 minutes

Birmingham airport: 1 hour

Coventry airport: 1 hour 15 minutes

Bargain flights

▶ 1. Which airline has the cheapest flight?

.....

▶ 2. What is the difference in price between the cheapest and most expensive flights?

.....

▶ 3. How long will the Ryanair flight actually take to get to Barcelona?

.....

▶ 4. Which airline has the quickest flight time?

.....

▶ 5. Ideally, Sam would like to get a flight after work on Friday night. She finishes work at 3pm. Which flights would be suitable?

.....

▶ 6. Ideally, Sam would like to get a flight back that doesn't get in too late. Which flights would be suitable?

.....

▶ 7. Bearing in mind Sam's needs from questions 5 and 6, which airline's timetable would be the most suitable?

.....

▶ 8. Which airline's timetable would allow Sam the longest period of time in Barcelona?

.....

▶ 9. Which airline's timetable would allow Sam the shortest period of time in Barcelona?

.....

▶ 10. How long would Sam's total travelling time be if she got the Flybe flights (include waiting time at check-in)?

.....

Bargain flights

Use this information about bargain flights to answer the questions below.

Flights to Barcelona departing 2 June, returning 5 June

Outbound leg

Carrier	Depart	Arrive	Cost
Ryanair	Liverpool 18.55	Girona* 22.10	£150 return
Easyjet	Liverpool 7.10	Barcelona 10.35	£170 return
Easyjet	Liverpool 17.35	Barcelona 21.00	£160 return
Monarch	Manchester 08.00	Barcelona 11.25	£235 return
British Airways	Birmingham 10.20	Barcelona 13.50	£240 return
Flybe	Coventry 17.45	Barcelona 21.05	£150 return

Return leg

Carrier	Depart	Arrive	Cost
Ryanair	Girona* 22.50	Liverpool 23.50	£150 return
Easyjet	Barcelona 11.10	Liverpool 12.45	£170 return
Easyjet	Barcelona 21.35	Liverpool 23.10	£160 return
Monarch	Barcelona 12.10	Manchester 13.40	£235 return
British Airways	Barcelona 14.30	Birmingham 16.10	£240 return
Flybe	Barcelona 21.45	Coventry 23.10	£150 return

*Girona is a 50-minute coach drive from Barcelona. Coach costs £30 return.

All flights must check in an hour before departure.

Journey time from Sam's home and workplace to:

Liverpool airport: 1 hour 30 minutes

Manchester airport: 1 hour 30 minutes

Birmingham airport: 1 hour

Coventry airport: 1 hour 15 minutes

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▶ 1. Which airline has the cheapest flight?

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▶ 7. Which airline's timetable would allow Sam the longest period of time in Barcelona?

.....

▶ 8. Which airline's timetable would allow Sam the shortest period of time in Barcelona?

.....

Modes of transport

Use the information below that compares different modes of transport from London to Paris to answer the questions that follow.

French time is one hour ahead of UK time. All times given are local – so you will need to add/subtract an hour as appropriate.

Coach

Victoria departure time	Paris arrival time	Paris departure time	Victoria arrival time
08.30	16.45	10.30	17.45
13.00	19.20	13.00	19.20
22.00	06.00	22.00	06.00

Cost: £51 for a non-refundable ticket; £62 for a refundable ticket

Farouk lives 30 minutes from Victoria Coach Station. His destination in Paris is 30 minutes from the coach station. Check-in time is 20 minutes before departure. Transfers cost £20 total.

Eurostar

Trains depart hourly but for a cheaper fare of £149 Farouk can choose from these times:

Waterloo departure time	Paris Nord arrival time	Paris Nord departure time	Waterloo arrival time
08.12	11.47	11.10	14.53
09.09	12.53	15.19	16.54
10.13	13.53		

Farouk lives 25 minutes from Waterloo station. His destination in Paris is 10 minutes from Paris Nord Station. Check-in time is 30 minutes before departure. Transfers cost about £7 total.

Air

The AirFrance fare is £87.70

AirFrance Heathrow departure time	Paris Charles de Gaulle arrival time	Paris Charles de Gaulle departure time	Heathrow arrival time
06.40	09.00	17.00	17.10
08.45	11.00	18.00	18.15
09.15	11.25		
16.00	18.10		

The British Airways fare is £91.60

British Airways Heathrow departure time	Paris Charles de Gaulle arrival time	Paris Charles de Gaulle departure time	Heathrow arrival time
07.20	09.40	19.20	19.45
14.05	16.20	20.15	22.00
17.00	19.15	21.45	22.00

Farouk lives 45 minutes from Heathrow. His destination in Paris is 1 hour from Charles de Gaulle airport. Check-in time is 1 hour before departure. Transfers cost about £60 total.

Modes of transport

- ▶ 1. Which is the cheapest way for Farouk to get to his destination in Paris?
.....
- ▶ 2. Which is the most expensive way for Farouk to get to his destination in Paris?
.....
- ▶ 3. If Farouk chose to go by coach taking the 13.00 departure, what would his total journey time be from home to his final destination?
.....
- ▶ 4. Express the transfer time if travelling by coach as in question 3 as a percentage of the total journey time.
.....
- ▶ 5. Express the cost of transfers if travelling by coach as in question 3 as a percentage of the total cost of a refundable ticket.
.....
- ▶ 6. If Farouk chose to go by Eurostar taking the 10.13 and 11.10 departures, what would his total journey time be from home to his final destination?
.....
- ▶ 7. Express the transfer time if travelling by Eurostar as in question 6 as a percentage of the total journey time.
.....
- ▶ 8. If Farouk chose to go with British Airways taking the 14.05 and 19.20 departures, what would his total journey time be from home to his final destination for both legs of the trip?
.....
- ▶ 9. Express the transfer time if travelling with British Airways as in question 8 as a percentage of the total journey time.
.....
- ▶ 10. Express the cost of transfers if travelling with British Airways as in question 8 as a percentage of the total cost of a refundable ticket.
.....

Modes of transport

Use the information below that compares different modes of transport from London to Paris to answer the questions that follow.

French time is one hour ahead of UK time. All times given are local – so you will need to add/subtract an hour as appropriate.

Coach

Victoria departure time	Paris arrival time	Paris departure time	Victoria arrival time
08.30	16.45	10.30	17.45
13.00	19.20	13.00	19.20
22.00	06.00	22.00	06.00

Cost: £51 for a non-refundable ticket; £62 for a refundable ticket

Farouk lives 30 minutes from Victoria Coach Station. His hotel in Paris is 30 minutes from the coach station. Check-in time is 20 minutes before departure. Transfers cost £20 total.

Eurostar

Trains depart hourly but for a cheaper fare of £149 Farouk can choose from these times:

Waterloo departure time	Paris Nord arrival time	Paris Nord departure time	Waterloo arrival time
08.12	11.47	11.10	14.53
09.09	12.53	15.19	16.54
10.13	13.53		

Farouk lives 25 minutes from Waterloo station. His hotel in Paris is 10 minutes from Paris Nord Station. Check-in time is 30 minutes before departure. Transfers cost about £7 total.

Air

The AirFrance fare is £87.70

AirFrance Heathrow departure time	Paris Charles de Gaulle arrival time	Paris Charles de Gaulle departure time	Heathrow arrival time
06.40	09.00	17.00	17.10
08.45	11.00	18.00	18.15
09.15	11.25		
16.00	18.10		

The British Airways fare is £91.60

British Airways Heathrow departure time	Paris Charles de Gaulle arrival time	Paris Charles de Gaulle departure time	Heathrow arrival time
07.20	09.40	19.20	19.45
14.05	16.20	20.15	22.00
17.00	19.15	21.45	22.00

Farouk lives 45 minutes from Heathrow. His hotel in Paris is 1 hour from Charles de Gaulle airport. Check-in time is 1 hour before departure. Transfers cost about £60 total.

Modes of transport

▶ 1. Which is the cheapest way for Farouk to get to his hotel in Paris?

.....

▶ 2. Which is the most expensive way for Farouk to get to his hotel in Paris?

.....

▶ 3. If Farouk chose to go by coach taking the 13.00 departure, what would his total journey time be from home to his hotel?

.....

▶ 4. Express the transfer time if travelling by coach as in question 3 as a percentage of the total journey time.

.....

▶ 5. Express the cost of transfers if travelling by coach as in question 3 as a percentage of the total cost of a refundable ticket.

.....

▶ 6. If Farouk chose to go by Eurostar taking the 10.13 and 11.10 departures, what would his total journey time be from home to his hotel in Paris?

.....

▶ 7. If Farouk chose to go with British Airways taking the 14.05 and 19.20 departures, what would his total journey time be from home to his final hotel for both legs of the trip?

.....

Going by train

Ashok is visiting his aunt, who lives in Nottingham. He lives in Leicester and takes the train. He has to be there by 1.15pm and it takes 15 minutes for Ashok to walk to his aunt's house from the railway station.

Use the information below to answer the questions.

Leicester	11:45	11:55	12:05	12:15
Long Eaton	12:13	12:23	12:33	12:43
Nottingham	12:31	12:41	12:51	13:01

Due to works, all trains to Nottingham involve a change at Long Eaton.

▶ 1. Which is the latest train Ashok could catch in order to get to his aunt's on time?

.....

▶ 2. How long is the journey from Leicester to Long Eaton?

.....

▶ 3. How long is the journey from Long Eaton to Nottingham?

.....

▶ 4. How frequently do the trains run between 11:45 and 12:15?

.....

▶ 5. What is the total journey length?

.....

When the service from Leicester to Nottingham runs as normal, the timetable looks like this.

Leicester	11:55	12:05	12:15	12:25
Nottingham	11:25	12:35	12:45	12:55

▶ 6. How long is the journey from Leicester to Nottingham?

.....

▶ 7. How much shorter is this journey than the one involving a change at Long Eaton?

.....

Going by train

Ashok is visiting his aunt, who lives in Nottingham. He lives in Leicester and takes the train. He has to be there by 1.15pm and it takes 15 minutes for Ashok to walk to his aunt's house from the railway station.

Use the information below to answer the questions.

Leicester	11:45	11:55	12:05	12:15
Long Eaton	12:13	12:23	12:33	12:43
Nottingham	12:31	12:41	12:51	13:01

Due to works, all trains to Nottingham involve a change at Long Eaton.

- ▶ 1. Which is the latest train Ashok could catch in order to get to his aunt's on time?

.....

- ▶ 2. How long is the journey from Leicester to Long Eaton?

.....

- ▶ 3. How long is the journey from Long Eaton to Nottingham?

.....

- ▶ 4. How often do the trains run between 11:45 and 12:15?

.....

- ▶ 5. What is the total journey length?

.....

Public transport trouble

Even public transport is affected by anti-social behaviour.

Merseyrail has decided to target passengers who put their feet on seats in their trains. Security staff were given CCTV Head Cams to record pictures and sound which could be used as evidence for possible prosecution in the Magistrates Court. The idea was to prevent anti-social behaviour and keep trains pleasant for passengers.

There was a poster campaign to make people aware of the issue and to give passengers time to change their habits to prevent them being taken to court. The director of Merseyrail, Patrick Verwer, said, "We have listened to our

passengers. We will not tolerate anti-social behaviour in any form on our trains and putting your feet on our seats is an irritating and unhygienic habit that we want to put a stop to."

The chair of Merseytravel, Councillor Mark Dowd, said, "We are taking action to deal with this problem. We've spent more than £32 million refurbishing the trains and we don't want the seats being ruined. People who put their feet on seats are being anti-social. Other passengers don't want to sit on a seat covered in mud or dirt and they shouldn't have to."

- ▶ 1. Why is it anti-social behaviour to put your feet on a seat in a train?

- ▶ 2. In what ways did Merseyrail need to spend money when they decided to take this course of action?

- ▶ 3. Why did they think it was worth spending this money?

- ▶ 4. What do you think of Merseyrail's ideas?

- ▶ 5. List some more examples of anti-social behaviour which take place on public transport.

Public transport trouble

- ▶ 6. Choose the item from your list which you think is the most serious. Say why it is so serious and what could be done to stop it from taking place.

- ▶ 7. Look at these three situations. Choose one of them and write about what would happen next. In particular, describe the feelings of the person involved.

You are a bus driver. Two men get on the bus and start singing and shouting. They are obviously drunk. They start to throw chips at each other. The other passengers don't look very happy.

You are a visitor to Britain from Holland. You catch a bus from the airport to town. The person sitting next to you lights up a cigarette. You point out that smoking is not allowed, but the person tells you to "**** off."

You are an elderly person waiting in a bus shelter. Three teenagers come in after you. When the bus arrives you go to get on, but the teenagers push on ahead of you and knock your bus pass out of your hand.

Public transport trouble

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passengers. We will not stand for anti-social behaviour in any form on our trains and putting your feet on our seats is an irritating and dirty habit that we want to put a stop to."

The chair of Merseytravel, Councillor Mark Dowd, said, "We are taking action to deal with this problem. We've spent more than £32 million doing up the trains and we don't want the seats being ruined. People who put their feet on seats are being anti-social. Other passengers don't want to sit on a seat covered in mud or dirt and they shouldn't have to."

▶ 1. Why is it anti-social to put your feet on a seat in a train?

▶ 2. In what ways did Merseyrail need to spend money when they tried to stop people putting their feet on seats?

▶ 3. Why did they think it was worth spending this money?

▶ 4. What do you think of Merseyrail's ideas?

▶ 5. List some more examples of anti-social behaviour which take place on public transport.

Public transport trouble

- ▶ 6. Choose the item from your list which you think is the most serious. Say why it is so serious and what could be done to stop it.

- ▶ 7. Look at these three situations. Choose one of them and write about what would happen next. Describe the feelings of the person involved.

You are a bus driver. Two men get on the bus and start singing and shouting. They are drunk. They start to throw chips at each other. The other passengers don't look very happy.

You are a visitor to Britain from Holland. You catch a bus from the airport to town. The person sitting next to you lights up a cigarette. You point out that smoking is not allowed, but the person tells you to "**** off."

You are an elderly person waiting in a bus shelter. Three teenagers come in after you. When the bus arrives you go to get on, but the teenagers push on ahead of you and knock your bus pass out of your hand.

Bus fares

Use the information about bus fares to answer the questions that follow.

Single journey ticket throughout town – buy from your driver

Daily

Adult £1.50 Child £0.50

Return

Adult £2.50 Child £0.75

Weekly fare deals

Peak – before 9am Monday to Friday (except Public Holidays)

Off-peak – any other time, i.e. after 9am Monday to Friday, Saturday, Sunday and Public Holidays.

FirstDay (buy from your driver)

These tickets offer unlimited travel in town on the day of purchase (excludes Park & Ride and Night buses):

Adult	Adult
Peak	Off-peak
£4.00	£3.40

FirstWeek (buy from your driver)

For seven days from the time when you first use the bus ticket, you can go anywhere you like, as much as you want for the following unbeatable prices (excludes Park & Ride and Night buses):

Adult	£12.50
-------	--------

FirstMonth (only available from company offices and ticket agents)

Like FirstWeek only longer, excludes Park and Ride, Airport, Night Buses, services operated on behalf of third parties (i.e. City Councils) and any First Service operating on behalf of a special event:

Adult	£40.00*
-------	---------

All prices are valid as of Sunday 11th December

**These tickets are valid for 31 days – making them better value.*

- ▶ 1. How much does the FirstWeek fare work out on a daily basis?

.....

- ▶ 2. How much does the FirstMonth fare work out on a daily basis?

.....

Bus fares

▶ 3. How much cheaper is it to travel off-peak with a FirstDay ticket?

.....

▶ 4. How many peak journeys do you have to make for a FirstDay ticket to work out cheaper than buying single adult fares?

.....

▶ 5. If you bought a FirstMonth ticket, how much would you save compared to buying four FirstWeek fares?

.....

▶ 6. What is the ratio of an adult single fare to a child single fare?

.....

▶ 7. Tony catches a bus into town at 7pm each night and gets a nightbus home seven days a week. Which fare offers the best value?

.....

▶ 8. Milo uses two separate buses to get to work before 9am each weekday. He gets a lift home. At the weekends he gets a return journey to town on both Saturday and Sunday. Which fare offers the best value?

.....

▶ 9. Susan uses one return bus journey each weekday to get to work and back. She doesn't use the bus at any other time. Which fare offers the best value?

.....

▶ 10. How much would the FirstMonth ticket cost over a whole year?

.....

Bus fares

Use the text about bus fares to answer the questions that follow.

Single journey ticket throughout town – buy from your driver

Daily

Adult £1.50 Child £0.50

Return

Adult £2.50 Child £0.75

Weekly fare deals

Peak – before 9am Monday to Friday (except Public Holidays)

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Unlimited travel in town on the day of purchase (excludes Park & Ride and Night buses):

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Peak	Off-peak
£4.00	£3.40

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For seven days from the time when you first use the bus ticket, you can go anywhere you like, as much as you want (excludes Park & Ride and Night buses):

Adult	£12.50
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FirstMonth (only available from company offices and ticket agents)

Adult	£40.00*
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- ▶ 1. How much does the FirstWeek fare work out on a daily basis?

.....

- ▶ 2. How much does the FirstMonth fare work out on a daily basis?

.....

- ▶ 3. How much cheaper is it to travel off-peak with a FirstDay ticket?

.....

Bus fares

- ▶ 4. How many peak journeys do you have to make for a FirstDay ticket to work out cheaper than buying single adult fares?
.....
- ▶ 5. If you bought a FirstMonth ticket, how much would you save compared to buying four FirstWeek fares?
.....
- ▶ 6. What is the ratio of an adult single fare to a child single fare?
.....
- ▶ 7. Tony catches a bus into town at 7pm each night and gets a nightbus home seven days a week. Which fare offers the best value?
.....
- ▶ 8. How much would the FirstMonth ticket cost over a whole year?
.....

Road rage

Read through this passage about the dangers of road rage and use the information to answer the questions that follow.

Road rage is becoming more and more common on our roads and motorways. Road rage incidents have led to assault, injury and, although rare, death. Motorway madness can result in multiple pile-ups involving many vehicles.

To avoid getting caught up in such an incident, try to drive with care, keep your distance and try not to look straight at other drivers. If somebody does something that annoys you, do not make gestures or react angrily. Doing so could put you and anybody travelling with you in a very unsafe place, so it is vital to stay calm.

Most people get mad at times – it's human nature – but you should try to avoid rousing the anger of someone who sees the road as a gladiator pit. As hard as it may be, try not to respond to other people's gestures or threats. They are already wound up so you aren't going to make the situation any better by giving as good as you get. That other driver doesn't know you and, as they probably drive like that all of

the time, you most likely don't want to know them!

Remember – no matter how in control you feel, by responding to an aggressive driver, you allow yourself to be controlled by them. You're a victim of their behaviour which you're allowing to mess with your head.

Here is some advice on how to act if you are unlucky enough to be tackled by another driver:

- Keep your doors locked.
- Keep your windows closed.
- Stay in your car.
- Make a note of what the driver looks like and his or her car registration number.
- Make sure there is enough space between your car and the car in front to drive away if you need to.
- As soon as you can, and as safely as you can, get away from the aggressive driver.
- When it is safe to do so, call the police with a description of the driver and details of the car.

▶ 1. What, according to the passage, can motorway madness lead to?

▶ 2. Give three things that you could do to avoid becoming involved in a road rage incident.

▶ 3. Why should you avoid responding to threats and gestures?

▶ 4. What are you allowing if you respond to an aggressive driver?

Road rage

- ▶ 5. What should you do with your doors and windows if you are approached by another driver?

.....
.....

- ▶ 6. What information should you try to get about the other driver?

.....
.....

- ▶ 7. What would allow you to drive away from the scene?

.....
.....

- ▶ 8. What should you do as soon as it is safe to do so?

.....
.....

Road rage

Read this passage about the dangers of road rage and use the text to answer the questions that follow.

Road rage is more and more common on our roads and motorways. Road rage incidents have led to assault, injury and, although rare, death. Motorway madness can result in pile-ups with many vehicles.

To avoid getting caught up in such an incident, try to drive with care, keep your distance and try not to look straight at other drivers. If someone does something that annoys you, do not make gestures or react in anger. Doing so could put you and anyone with you in a very unsafe place, so it is vital to stay calm.

Most people get mad at times – it’s human nature – but you should try to avoid rousing the anger of someone who sees the road as a boxing ring. As hard as it may be, try not to respond to other people’s gestures or threats. They are already wound up so you aren’t going to make things any better by giving as good as you get. The other driver doesn’t know you and,

as they may well drive like that all of the time, you most likely don’t want to know them!

Remember – no matter how in control you feel, by responding to a hostile driver, you allow yourself to be controlled by them.

Here is some advice on how to act if you are unlucky enough to be tackled by another driver:

- Keep your doors locked.
- Keep your windows closed.
- Stay in your car.
- Make a note of what the driver looks like and his or her car registration number.
- Make sure there is enough space between your car and the car in front to drive away if you need to.
- As soon as you can, and as safely as you can, get away from the aggressive driver.
- When it is safe to do so, call the police with a description of the driver and details of the car.

▶ 1. What can motorway madness lead to?

▶ 2. Give three things that you could do to avoid becoming involved in road rage.

▶ 3. Why should you avoid responding to threats and gestures?

▶ 4. What are you allowing if you respond to an aggressive driver?

Road rage

- ▶ 5. What should you do with your doors and windows if another driver approaches you?

.....

.....

- ▶ 6. What information should you try to get about the other driver?

.....

.....

Cars

Amy is 19. She is a sales assistant in a large store and earns about £280 per week. She lives with her parents and gets the bus to work. The journey is always slow, she is often late and it isn't cheap. She has just passed her driving test and is thinking of buying a car. She sees this advert for AVON AUTOS in her local paper.

AVON AUTOS: SPECIAL OFFER ON ALL VEHICLES

Up to 5 years interest-free credit or 5 years free servicing or 5 years free MOT or 5 years free road tax or £500 cash-back

09 Reg Ford Fiesta

0% APR

Deposit	260 weekly payments of	Cash price and total payable
		£5,495

10 Reg Vauxhall Astra

0% APR

Deposit	260 weekly payments of	Cash price and total payable
Nil	£19.21	£4,995

08 Reg Mini Cooper

NOW only £7,995! Just £122 per month!

07 Reg Nissan 350Z 3.5 V6 GT

NOW only £10,995! Just £179 per month!

Read the advert for AVON AUTOS and answer these questions.

The special offers

▶ 1. What is interest-free credit?

.....

▶ 2. What is servicing?

.....

▶ 3. What does MOT mean?

.....

▶ 4. What is road tax?

.....

▶ 5. What does cash-back mean?

.....

Cars

The Ford Fiesta

▶ 6. What does 0% APR mean?

.....

▶ 7. If Amy bought this car, how many years would it take to pay for it?

.....

▶ 8. What is a deposit?

.....

The Vauxhall Astra

▶ 9. What is meant by nil deposit?

.....

▶ 10. What is meant by 10 Reg?

.....

▶ 11. If Amy bought this car, how much would she pay per year?

.....

The Mini Cooper

▶ 12. If Amy bought this car, how long would it take her to pay for it?

1 year

3 years

4 years

Over 5 years

The Nissan 350Z

▶ 13. If Amy bought this car, how long would it take her to pay for it?

1 year

3 years

4 years

Over 5 years

You are Amy's friend. She is asking your advice. Answer her questions and explain things to her very clearly.

▶ 14. If I buy a car from AVON AUTOS, which of the five special offers should I choose?

Explain why this offer would be the best for me.

.....

.....

▶ 15. When you buy a car, you have to pay for insurance and road tax. Which of the four cars would cost most to insure and tax? What are the reasons for this?

.....

.....

Cars

▶ 16. Is there anything else I should think about before I decide what to do?

▶ 17. Which car do you think I should buy? Explain why it would be the best choice.

Cars

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Penalty points and premiums

Getting a speeding ticket can drastically alter the cost of your insurance. Use this information to complete the table and answer the questions below.

The information in this table is for a 42-year-old male with full no claims, driving a £12,000 car for a maximum of 12,000 miles.

Insurer	Clean licence	2 speeding fines percentage increase	Actual cost increase
Halifax	£411.29	30%	
Swinton	£305.80	33%	
Santander	£335.09	17%	
esure	£239.86	25%	
Sheila's Wheels	£239.89	20%	
More Than	£381.84	13%	

- ▶ 1. Which insurance company has the cheapest premium for a clean licence?
.....
- ▶ 2. Which insurance company has the most expensive premium for a clean licence?
.....
- ▶ 3. What is the difference in price between insurance from Swinton and More Than for a clean licence?
.....
- ▶ 4. Which insurance company has the highest percentage increase for two speeding fines?
.....
- ▶ 5. What is the difference in price between insurance from Halifax and Sheila's Wheels for a licence with points?
.....

Penalty points and premiums

Getting a speeding ticket can make a big difference to the cost of your insurance. Use this text to complete the table and answer the questions below.

The figures in this table are for a 42-year-old male with full no claims, driving a £12,000 car for no more than 12,000 miles a year.

Insurer	Clean licence	2 speeding fines percentage increase	Actual cost increase
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Insurance discounts

Use the information in the table about discounts to answer the questions below.

Insurance discounts

	Discounts	To qualify
First policy	15–65%	Must be a newly acquired car or first time insurance
Multi-car	10%	Insure up to 5 cars on one policy
Age discount	10–20%	Being over 25/30/50/60
2nd car	30–65%	Must have access to another car
Low mileage	Special 'low mileage rates' available	Driving 3000, 6000, 8000,9000 miles per year
Classic cars	Special schemes	Vehicle to be garaged and to cover less than 3000 miles per year
Older cars	5–25%	Vehicles more than five years old

- ▶ 1. It would have cost Louise £650 a year to insure her car, but she was offered age discount at 10% – what did she pay per year?
-
- ▶ 2. It would have cost Ainsley £1500 a year to insure his car, but he was offered first policy discount at 40% – what did he pay per year?
-
- ▶ 3. It would have cost Olive £350 a year to insure her car, but she was offered low mileage discount at 15% – what did she pay per year?
-
- ▶ 4. It would have cost Eric £850 a year to insure his car, but he was offered older car discount at 15% – what did he pay per year?
-
- ▶ 5. It would have cost Jan £945 a year to insure two cars, but she was offered multi-car discount at 10% – what did she pay per year?
-

Insurance discounts

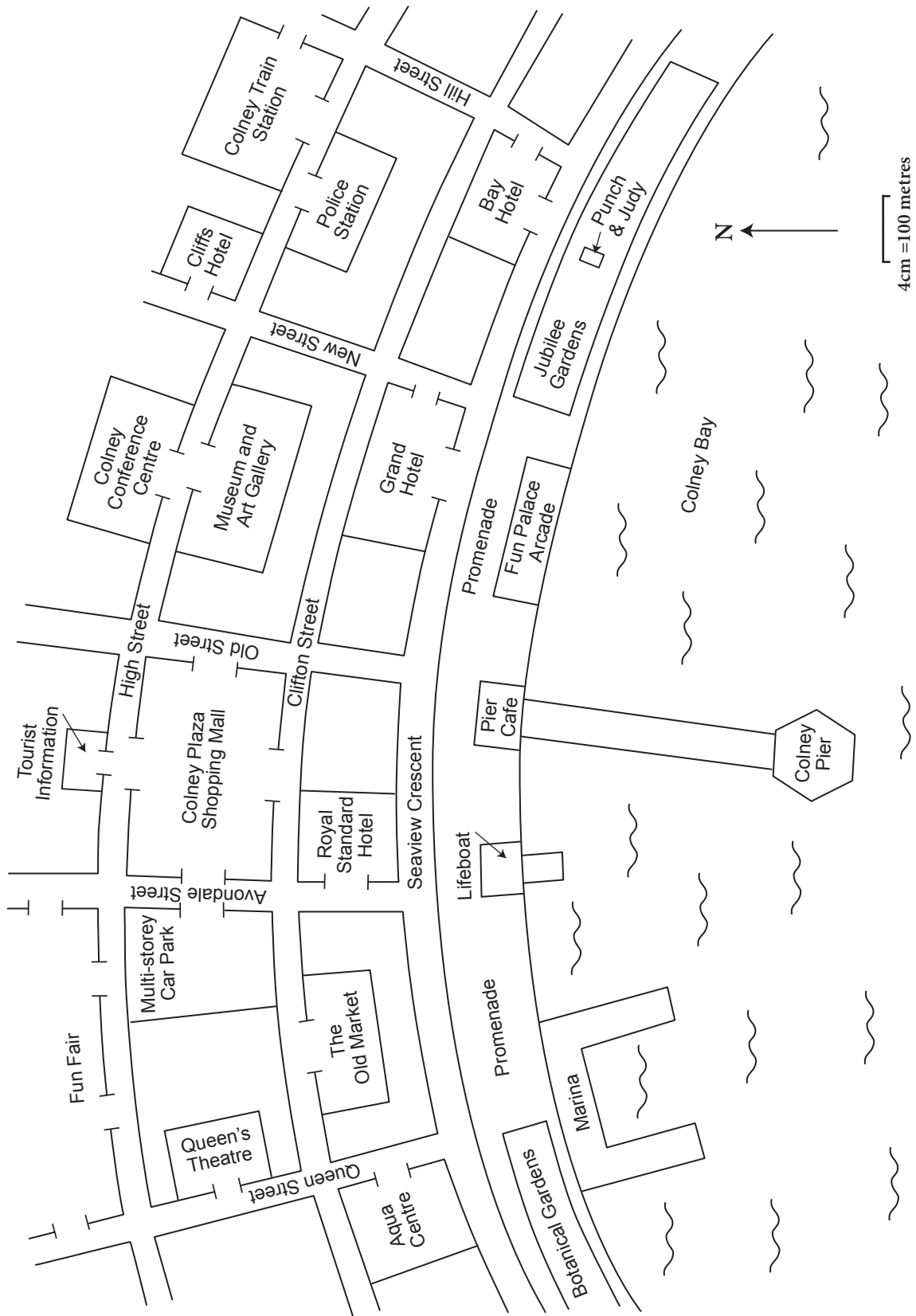
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Directions



Directions

- ▶ 1. How would you describe Colney? Tick the box/es next to the best description/s.

An industrial city	<input type="checkbox"/>
A village	<input type="checkbox"/>
A large town in the countryside	<input type="checkbox"/>

A seaside town	<input type="checkbox"/>
A large port	<input type="checkbox"/>
A holiday resort	<input type="checkbox"/>

- ▶ 2. How does the map tell you what kind of place Colney is?

.....

.....

You work in the Tourist Information Centre.

- ▶ 3. In which street is your office?

.....

- ▶ 4. Describe the route you would take to the Pier Cafe for your lunch.

.....

.....

- ▶ 5. How long would it take you to walk to the Pier Cafe from your office?

.....

- ▶ 6. Answer these questions from tourists.

a) Can you suggest any places where I could take my children aged 6 and 8?

.....

b) Can you recommend any seafront hotels?

.....

c) Can you give me directions to a place where I can go on a boat trip?

.....

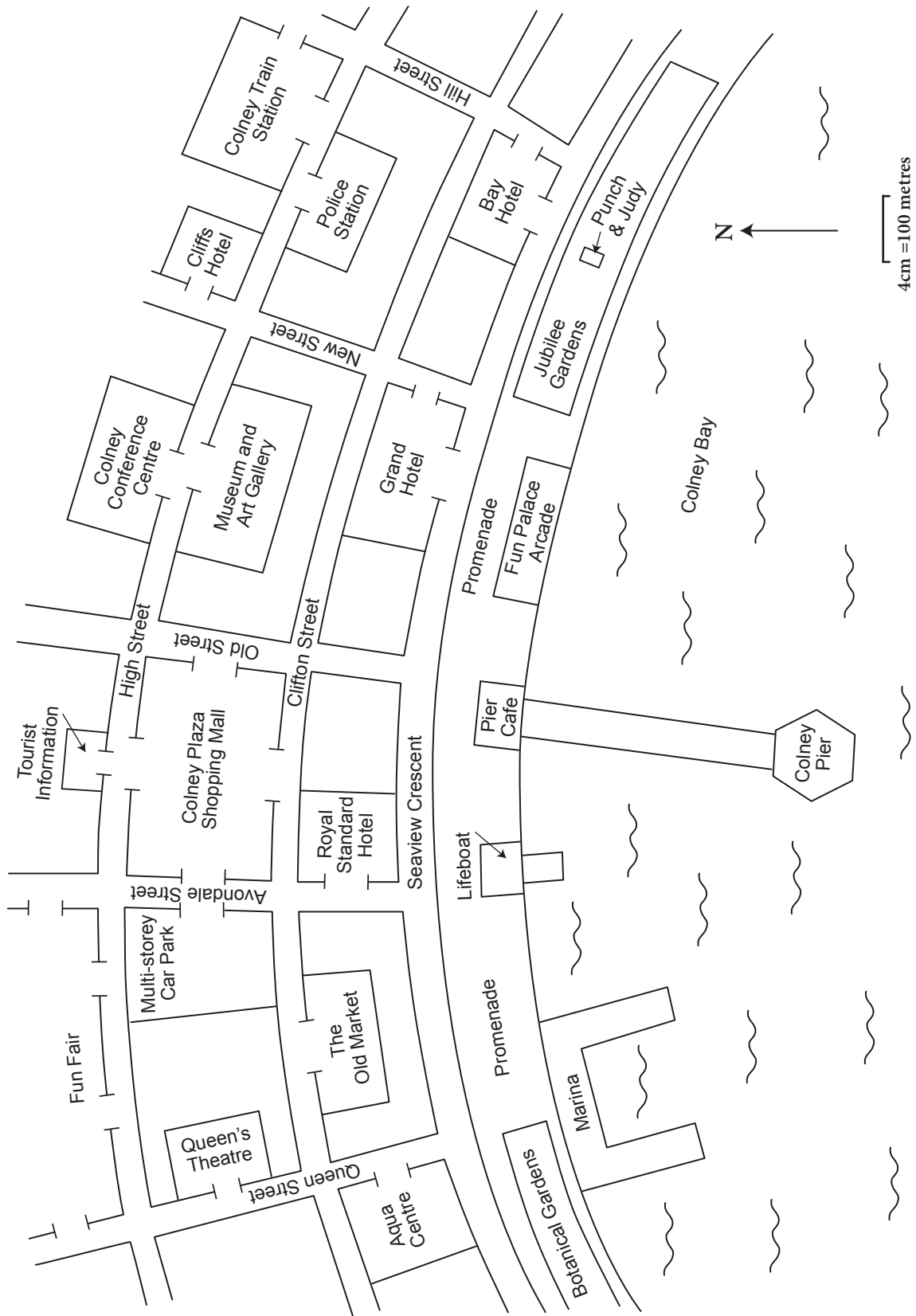
.....

d) How do I get to the nearest swimming pool?

.....

.....

Directions



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A village	<input type="checkbox"/>
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You work in the Tourist Information Centre.

- ▶ 3. In which street is your office?

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- ▶ 4. How would you get to the Pier Cafe for your lunch.

.....

.....

- ▶ 5. How long would it take you to walk to the Pier Cafe from your office?

.....

- ▶ 6. Answer these questions from tourists.

a) Are there any good places I could take my children aged 6 and 8?

.....

b) Are there many seafront hotels?

.....

c) How do I get to the nearest swimming pool?

.....

.....

Local issues

Andrea is worried. In the space of one week, she has twice nearly been knocked down by a car when taking her children to school. The problem is that there is no pedestrian crossing on the main road between Andrea's house and the school her children go to. This means dicing with death every time she tries to cross the road. She decides it's time to do something about it, but first she must drum up support from other parents.

This is Andrea's letter to parents. There are eight spelling mistakes. Read through the text, highlighting the mistakes. Then use the table to correct them.

Dear Parents

When crossing Station Road on the way to school this morning, I was allmost knocked over by a car. I had waited almost five minutes for a gap in the traffic before taking a chance and had to dash back with my children as a speeding car approached.

Unfortunately, this is not a rair occurrence and I am not the only one who has experienced this. Several parents have reported that the morning rush-hour traffic is not only making them wait for long periods before allowing them to cross, but it is also dangerous. One parent has reported having to pull her child's pushchair back at the last momment in order to avoid a car going much faster than 30 miles an hour.

Too many drivers are using the road as a 'rat run' without any consern for pedestrians. Sooner or later, one of these cars will be going too fast and one of us will be going too slow – and the consequences will be tragic.

I feel that the only anser to this is a pedestrian crossing near to the junction of Station Road and Towers Drive. If you would like to be part of an action groop working towards getting a crossing installed, please ring me on 08283 519200. As soon as I know how many are interested, I will arrange a meating at which we can decide how to proceed.

I look forward to hearing from you.

Andrea Cooke

Mistake	Correction
1.	
2.	
3.	
4.	
5.	
6.	
7.	
8.	

Local issues

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Too many drivers are using the road as a 'rat run' without any consern for pedestrians. Sooner or later, one of these cars will be going too fast and one of us will be going too slow – and there could be a very bad accident.

I feel that the only anser to this is a zebra crossing near to the junction of Station Road and Towers Drive. If you would like to be part of an action groop to help get a crossing, please ring me on 08283 519200. As soon as I know how many want to help, I will arrange a meating so we can make a plan of action.

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Give us a crossing!

Andrea's letter to parents gets a lot of support. The local newspaper and radio station get involved. The result is a meeting with a representative from the local council's Highways Department. She is very nervous about this meeting and has a discussion with the school's headteacher beforehand to go over what she will say.

Andrea and the headteacher decide on the information she needs to get from the Highways representative. Read through the five questions then the following three possible ways of asking each one. Choose the one Andrea should use.

- 1. Why isn't a crossing there already?**
- 2. How much would it cost to put a pedestrian crossing there?**
- 3. What needs to happen before the Council will consider a crossing?**
- 4. If the application for a crossing is successful, how long would it be before one is working?**
- 5. If it's just a matter of cost, could the local community raise the money?**

- ▶ 1. a) Why didn't you put one in years ago?
b) Could you tell me why you've never seen a need for a pedestrian crossing there?
c) What do you think you're playing at?
- ▶ 2. a) Could you tell me what it would cost to install a pedestrian crossing?
b) Okay – hit me with it. How much?
c) What's the bottom line? Is the cost just too much for you to justify?
- ▶ 3. a) Basically, has someone got to die before you'll put a crossing in?
b) What conditions does the Council think should be there in order to agree to a crossing?
c) Will you take notice if we walk into the path of a car?
- ▶ 4. a) How long would we have to wait if you agree to a crossing?
b) Saying 'yes' is one thing, but when will we see some action?
c) If you say 'yes', how many years will it be before we get a crossing?
- ▶ 5. a) If you're too stingy to pay, what's stopping us raising the money?
b) Would it be appropriate for residents to raise funds for a crossing?
c) Are we allowed to find the cash?

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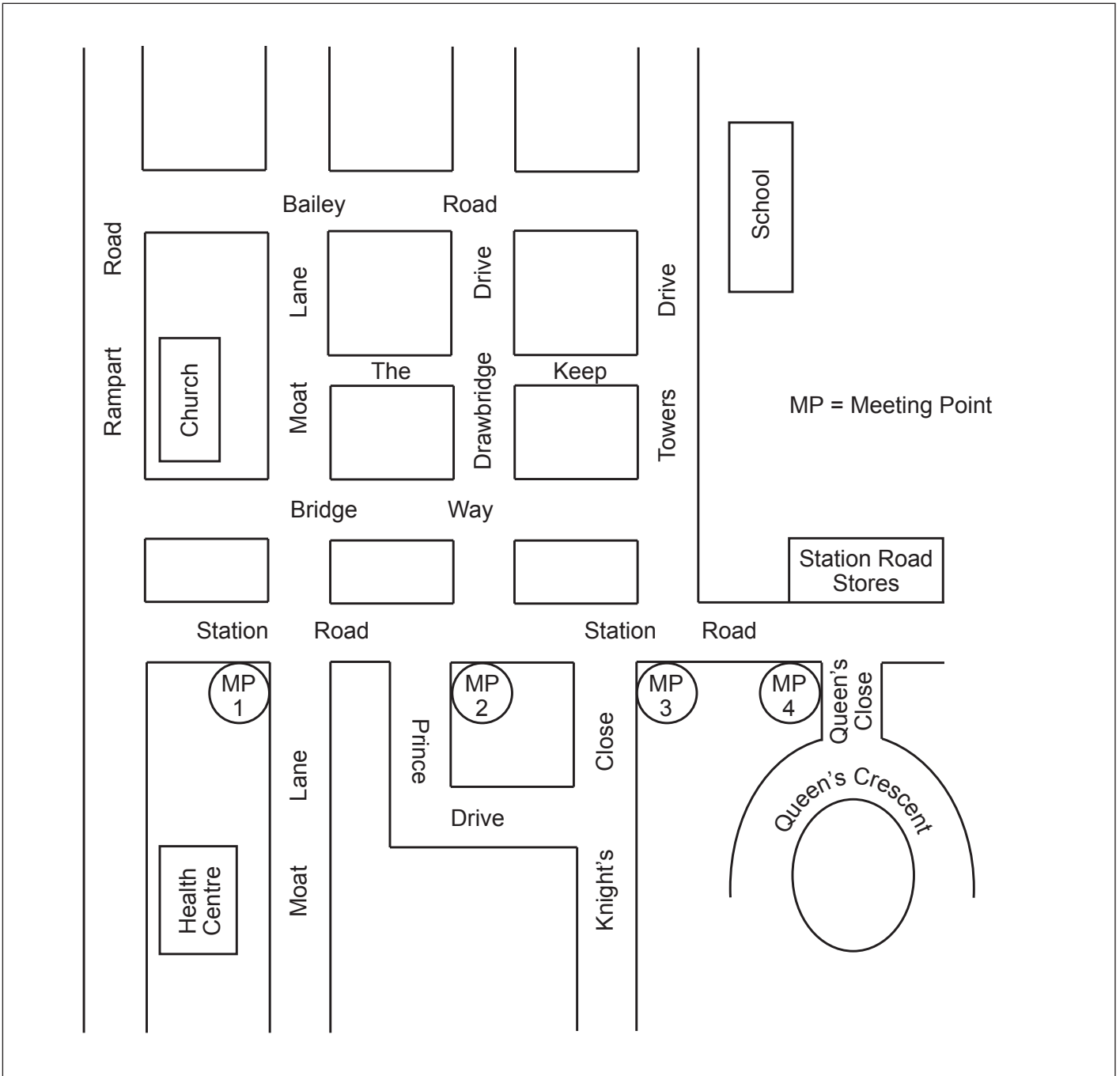
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- ▶ 5. a) If you're too mean to pay, what's stopping us raising the money?
b) Could local residents raise funds for a crossing?
c) Are we allowed to find the cash?

Walk the walk!

The meeting with the man from the Highways Department was not successful. He said that the traffic on Station Road had been monitored and was not heavy enough for a crossing. After getting 3000 signatures on a petition in support of a crossing, Andrea arranges a 'walk to school' protest where everybody who walks their children to school will meet at chosen points in the area and then cross Station Road at the same time, with marshals stopping the traffic. The idea is to hold up the traffic long enough to make drivers aware of the problem.

Use this map of the Walk to School protest route and answer the questions below.



Walk the walk!

▶ 1. What road is the church on?

▶ 2. Amelia and Jamal live on the corner of Bailey Road and Moat Lane. They are heading down Moat Lane towards Meeting Point 1, on the Post Office side of the road. How many roads must they cross before they get there?

▶ 3. Alice and Tom live on Bridge Way, near to the corner with Drawbridge Drive. Which is their nearest Meeting Point?

▶ 4. Chloe lives on The Keep but is meeting Georgia at the Station Road Stores. If she goes down Drawbridge Drive, then down Station Road to the Stores, how many roads must she cross to get there?

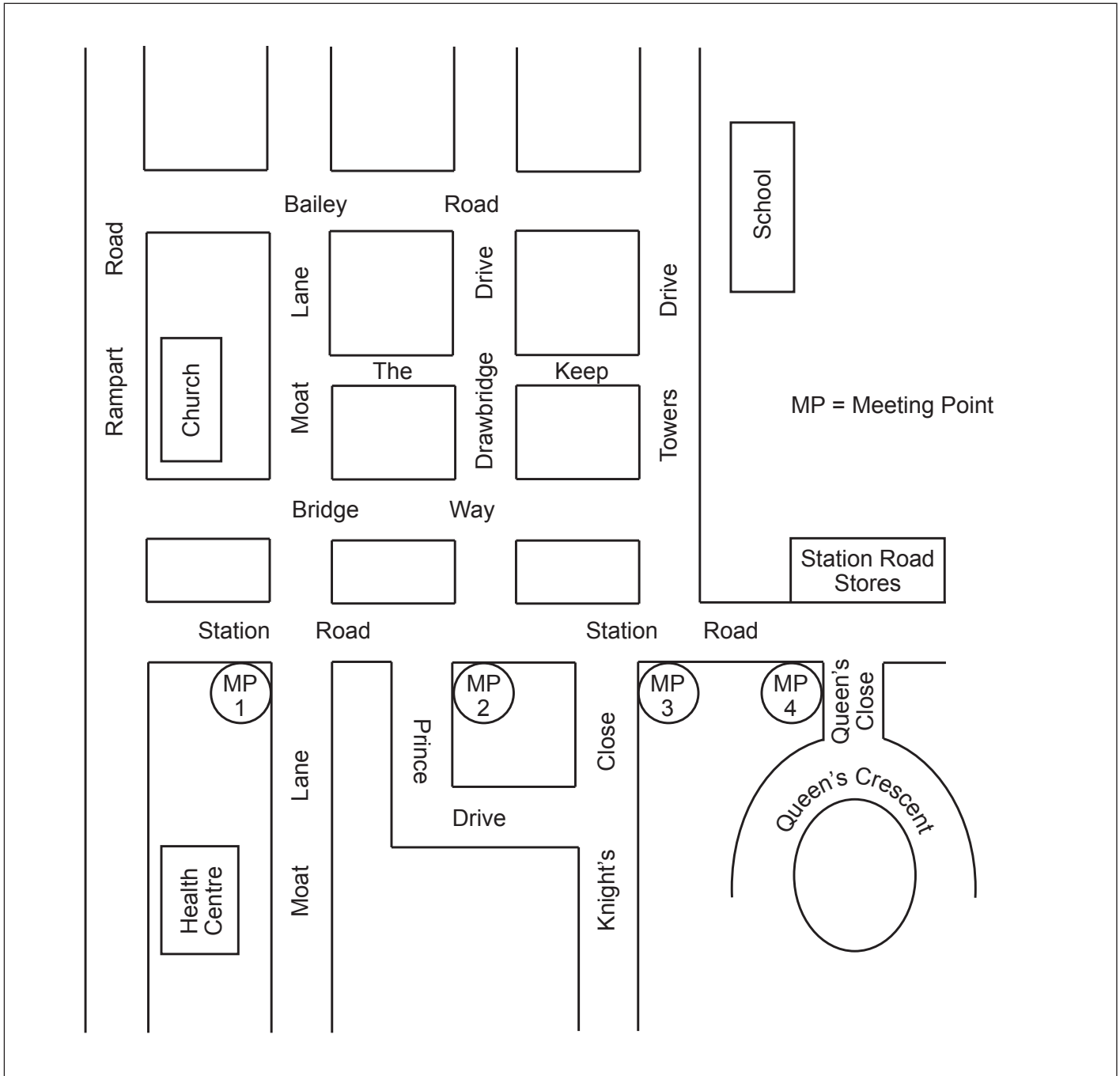
▶ 5. Which is the nearest Meeting Point to the Health Centre?

▶ 6. Josh lives on Prince Drive, on the corner with Knight's Close. Which Meeting Point can he walk straight down to?

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